

To: Board of Directors
From: Norma J. Camacho, Interim CEO

Chief Executive Officer Bulletin Week of May 19 –25, 2017

Board Executive Limitation Policy EL-7:

The Board Appointed Officers shall inform and support the Board in its work. Further, a BAO shall 1) inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established and 2) report in a timely manner an actual or anticipated noncompliance with any policy of the Board.

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Varela

**Staff to follow up with Ms. Zenaida Perlas (Public Comment 5/9/17) regarding flood insurance cost
R-17-0015**

In response to the Chair Varela's direction, the water district spoke with Ms. Zenaida Perlas on May 12, 2017, and shared some general information with her about flood insurance costs. The water district informed Ms. Perlas that the City of Sunnyvale participates in the Community Rating System (CRS) and its current CRS rating is a Class 7 which translates to a 15% discount on her flood insurance since she is in a Federal Emergency Management Agency (FEMA) designated Special Flood Hazard Area. It was suggested to Ms. Perlas that, if this isn't already evident on her Standard Flood Insurance Policy, she should contact her insurance agent to ensure she's receiving the discount.

Ms. Perlas was interested in finding how the FEMA designated flood zone is determined and why her property is considered to be in the flood zone as "she never has gotten flooded." As the city is the direct FEMA contact, the water district suggested Ms. Perlas contact Jennifer Ng of the City of Sunnyvale's Department of Public Works to see if Ms. Ng could help her understand her property's designation determination. The water district gave Ms. Ng notice that the water district would be providing Ms. Perlas with her contact number. Ms. Perlas requested the contact information be texted to her cell phone. This was done and Ms. Perlas thanked water district staff for their efforts.

The water district followed up with Ms. Ng at the City of Sunnyvale on May 24, 2017. As of that date, Ms. Perlas had not contacted the City.

For further information, please contact Vincent Gin at (408) 630-2633.